

Quito, April 11th 2022

BIOSECURITY PROTOCOLS AND ENTRY REGULATIONS FOR ECUADOR AND THE GALAPAGOS ISLANDS

RULES FOR PASSENGERS

BEFORE THE TRIP TO ECUADOR

- Passengers must provide all updated personal information, which includes:
 - » Country of origin.
 - » Country of residence.
 - » Stopover countries before arriving in Ecuador.
 - » Health status, information of pre-existing conditions.
 - » Food allergies or restrictions.
 - » Enter the following link to complete the information of all passengers as shown in their passport: <https://www.galapagosislands.com/sbi/register>
- You must have the following documentation:
 - » Original passport (valid for at least 6 months)
 - » Insurance: medical and travel (mandatory)



UPON ARRIVAL IN ECUADOR

- All travelers over 3 years of age must present the vaccination certificate with a QR code or a valid vaccination card against COVID-19 with at least 14 days of validity after completing the scheme, or the negative result of a qualitative test. Real-time RT-PCR performed up to 72 hours prior to shipment to Ecuador.
- Passengers under 3 years old will not present these requirements.
- People who will be repatriated for humanitarian reasons due to the armed conflict between Ukraine and Russia are exempt from presenting health requirements such as a vaccination card or the RT-PCR test, as well as officials who are on an official mission working in the conflict area, upon arrival in the national territory, these passengers, must undergo a diagnostic test for Covid-19, if they present a positive result, they must enter preventive isolation for 10 days. And they will abide by the guidelines established by the health authority for this purpose.

- At the Quito or Guayaquil airports, passengers must abide by all regulations and provisions in force by government and airport entities.
- When passing through migration passengers must fill out and present the following documentation:
 - » Any person who enters continental Ecuador by air must submit the Traveler's Health Declaration digitally when embarking; it is available at the following link: <https://declaracionsalud-viajero.msp.gob.ec/>. If the platform is not available, you must submit the physical form. It is worth mentioning that travelers who fill out the digital form no longer need to present the form at the point of entry to the Ministry of Health.
 - » Special migration Form.
 - » Present a voucher or invoice that proves that they enter Ecuador with previously contracted tourist services.
- Any passenger who during the flight or upon arrival in Ecuador presents symptoms related to COVID-19, (thermal rise, cough, general discomfort, loss of smell, loss of taste, among others.) regardless of having a vaccination card with a complete scheme or the result of the RT-PCR test, will be evaluated by the personnel of the Ministry of Public Health, prior to entering the migration area.
- If it is determined that it is a "suspected case", a rapid antigen test (nasopharyngeal swab) will be carried out, if it is positive, you must perform ten (10) days of isolation after the date of sample collection in your address or in any place of lodging at the free choice and at the traveler's expense. For follow-up, the information provided in the Traveler's Health Declaration will be used, to monitor compliance with this isolation, passengers will receive a phone call in order to raise alerts for changes in health condition or warning signs. In the event that the rapid antigen test is negative, the passenger must not go into isolation, but must report symptoms suggestive of COVID-19.



COMPLIANCE WITH MANDATORY PREVENTIVE QUARANTINE (APO)

- Passengers, who present symptoms related to COVID-19 regardless of the result of the RT-PCR test, will be mandatorily evaluated by the Ministry of Public Health representative with a rapid antigen test. (nasopharyngeal swab) If the passenger is considered a "suspected COVID-19 patient", a rapid antigen test (nasopharyngeal swab) will be carried out and if this is positive, the passenger is obliged to comply with preventive isolation for 10 days, all costs will be covered by the passenger.
- If the results are negative, the passengers could continue their tour.
- Passengers not presenting a valid RT-PCR test will not be allowed to enter the Ecuadorian territory and will be returned to their country. Airlines are not authorized to let passengers without a negative RT-PCR test board a flight, passengers may face penalties or financial sanctions by the Ecuadorian government.

IMPORTANT INFORMATION

- All costs involved with the APO (RT-PCR test, transportation, accommodation, food, etc.) must be borne by passengers.
- In case of any violation of the APO and/or providing false information in the "Traveler's File," passengers will be subject to administrative, civil, and criminal sanctions that correspond according to what is established by the current regulations.
- Passengers must keep their travel agent informed about all conditions and news that arise upon arrival in the country.

PRE-TRIP INSTRUCTIONS FOR THE GALAPAGOS ISLANDS

- In the event that the RT-PCR test, with which the passenger has entered the country, has exceeded its validity of 72 hours (3 days), the passenger must take a new RT-PCR test to have the enabling documentation. In this case, the passenger could stay in a hotel of his/her preference. We suggest staying in a hotel located in either Quito or Guayaquil city until they receive their new RT-PCR test result*. A stay of 3 days and 2 nights is recommended for either of the cities previously mentioned.
- If the test result is positive, the passenger will have to complete an APO of at least 10 days and 9 nights in continental Ecuador. In the case that the passenger continues to show symptoms on the 10th day, they must extend their stay for an additional 3 days.
- Pre-register the traffic control card (TCT) online. This document is personal and non-transferable. Link: https://siivs.gobiernogalapagos.gob.ec/siicgg_web/
- Flight tickets (roundtrip).



AT THE QUITO OR GUAYAQUIL AIRPORTS, YOU MUST PRESENT THE FOLLOWING DOCUMENTATION:

- All travelers over 3 years of age must present the vaccination certificate with a QR code or a valid vaccination card against COVID-19 with at least 14 days of validity after completing the scheme, or the negative result of a qualitative test. Real-time RT-PCR performed up to 72 hours prior to shipment to Ecuador.
- Flight tickets (roundtrip).
- Purchase the traffic control card (TCT), value USD 20 per person, payment only in cash.
- Go through the luggage control.



AT THE BALTRA OR SAN CRISTOBAL AIRPORTS YOU MUST PRESENT THE FOLLOWING DOCUMENTATION:

- All travelers over 3 years of age must present the vaccination certificate with a QR code or a valid vaccination card against COVID-19 with at least 14 days of validity after completing the scheme, or the negative result of a qualitative test. Real-time RT-PCR performed up to 72 hours prior to shipment to Ecuador.
- Transit Control Card (TCT) when entering and leaving the Galapagos Islands.
- You must pay the entrance fee to get into the Islands, USD 100 per adult and
- USD 50 per child (only in cash).



NOTE: It is recommended to pre-pay all taxes in order to avoid lines and respect social distancing; consult with your travel agent for more information.

BIOSECURITY PROTOCOLS FOR TOURIST SERVICE OPERATIONS IN ECUADOR AND GALAPAGOS

GENERAL RULES

- Personal hygiene regulations must be used, which include: wearing a mask, using hand gel and/or 70% alcohol, and washing hands frequently.
- Social distancing of 2 meters (6 feet) will be maintained.
- It is suggested to not wear jewelry (earrings, bracelets, necklaces).
- Use the recommended time to wash your hands. We suggest singing the beginning of the song, “A Hard Day’s Night,” until, “will make me feel alright”.



TRANSFER SERVICE: HOTEL - AIRPORT

- Drivers or guides must greet you with a sign with your name on it.
- Drivers or guides must handle and disinfect passenger suitcases.
- They should provide instructions and explanations about the tour.
- Each passenger must comply with all implemented biosecurity standards prior to entering transportation vehicles and hotels.

TRANSFER SERVICES: HOTEL - AIRPORT

- Before transfer service:
 - » We suggest that you prepay for corresponding personal expenses.
 - » We recommend that you pre-check your flight online.
- Driver or guide will announce their arrival at the hotel reception, afterwards passengers should go directly to the transportation vehicle, minimizing contact with other guests.
- Passengers must arrive early at the airports taking into account the recommended time, transfers will be organized taking into account the transfer time:
 - » For international flights: arrive 4 hours before the flight departure time.
 - » For local flights: arrive 3 hours before the flight departure time.
- Guide or driver can only accompany passengers to the airport’s main gate.

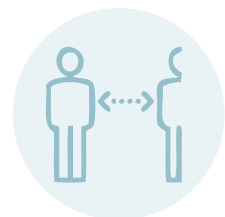
DAILY TOURS AND PROGRAMS

- Drivers or guides will announce their arrival at the hotel reception, afterwards passengers should go directly to the transportation vehicle, minimizing contact with other guests.
- They will maintain the established social distance. They make changes to the itineraries.
- Galapagos Islands excursions:
 - » Activities will be developed according to the biosafety protocols established by each service provider: hotels, restaurants, daily yacht tours, daily diving tours, and land excursions.
 - » The rental of snorkel equipment (tube and mask) will not be authorized; each passenger must have their own personal equipment.
 - » Passengers must comply with all regulations established by the Galapagos Government authorities.



PROTOCOLS FOR TOUR GUIDES

- Guides must comply with the biosecurity and social distancing protocols established by the current regulations.
- Guides must frequently monitor the health status and well-being of themselves and all passengers during all services.
 - » In the case of someone presenting symptoms, guides will act accordingly to follow biosecurity protocol established by the authorities.
- Guides must respect the maximum capacity allowed in visiting sites.
- Guides may modify tour itineraries and visits.



PROTOCOLS FOR TOURIST TRANSPORTATION

- Drivers must comply with the biosecurity and social distancing protocols established by the current regulations.
- Buses and cars must operate at 50% capacity.
- The driver will handle, disinfect, and store passenger luggage. All suitcases will be stored in the trunk and only one personal suitcase will be allowed inside the main cabin.
- Transportation vehicles must be disinfected daily.
- Transportation vehicles must have 70% disinfectant alcohol and hand gel available.
- You will not be able to eat food inside the transportation vehicles.



PROTOCOLS FOR HOTEL SERVICES

- Accommodation service providers must comply with regulations established by the government authorities and may also have their own additional protocols and processes to protect the safety of their work staff and guests.
- We recommend that passengers request room service (if the hotel provides this service).
- It is recommended to make a reservation in advance to use social areas.
- Establishments must have appropriate signage for shoe disinfection, social distancing, hand washing, temperature taking, among others.
- It is recommended to review the hotel's check-in and check-out policies to facilitate these processes.



FOOD ESTABLISHMENT SERVICES

- Food service providers must comply with the regulations established by the government authorities to protect the safety of their personnel and guests.
- Due to the reduced capacity of restaurants, a reservation will be made in advance or food will be packaged and delivered.
- Establishments will have appropriate signage for shoe disinfection, social distancing, hand washing, temperature taking, among others.



CONTACT INFORMATION

- » **Toll Free USA:** 1-877-260-5552
- » **Sales emergencies:** 593-9-8741-9915
- » **Operations emergencies:** 593-9-098 429 8531
- » **E-mail:** info@galapagosislands.com